

vosiΛ
making it easier.

IT Procurement

Hardware TechSupport

Microsoft Technologies TechSupport

Citrix Technologies TechSupport

Cisco Technologies TechSupport

Antivirus Technologies TechSupport



Vosila TechSupport

Vosila IT is a business dedicated to simplifying the way in which IT is deployed in organisations – large or small.

Our vision is in our by-line: **Vosila IT – making it easier.** We strive to *get back to basics* when working with businesses on their strategy and implementation of IT. You'll often hear us use the words: *simplify; standardize; consolidate;* and, *converge*. These words are simple, yet powerful allies in the quest for IT efficiency and productivity. Vosila IT – making it easier.

Overview

Vosila **TechSupport** provides a full spectrum of technical support services for your critical computer system environments. From comprehensive Procurement services, through to Helpdesk, SOE, server and LAN support, our technicians are highly qualified and have gained extensive experience in the field – from small businesses to very large enterprises. With flexibility in service offerings, and a dedication to your satisfaction, we're certain to please in even the most demanding of environments.

IT Procurement

We can provide excellent prices, service and support for all your IT Procurement needs – from high-end WinTel servers, desktops and notebooks, through to digital cameras, data projectors and all your packaged software needs. No order is too small – no problem is too big.

Hardware TechSupport

Excellence in customer service is what we do best. If you need support of your desktop fleet of PCs or farm of WinTel servers – from **ad-hoc Helpdesk service calls**, through to **full-time on-site management and maintenance**, we're here to help. We can even cable up a new office for you – just let us know what you need. Our areas of hardware expertise lie in **HP / Compaq Desktop and Server; IBM Desktop and Server**; including **SOE** (Standard Operating Environment) development and deployment.

Microsoft Technologies TechSupport

Our experienced and qualified technicians can provide a wide range of services in the Microsoft desktop and server space, including: **Active Directory Design, Implementation and Project Management; NT4 migration to Active Directory; MS Exchange 5.5 to 2003 Design, Implementation and Project Management;** and **IIS Website Administration**.

Citrix Technologies TechSupport

We have specialists in the Citrix technologies experienced in and able to assist with **Metaframe 1.8, XP and Presentation Server; NFuse and Web Interface Portals; Citrix Secure Gateway and MSAM** configuration and management.

Cisco Technologies TechSupport

We are experienced in all manner of **Cisco routing and switching**; configuring and maintaining **Cisco PIX** and other firewalls; configuration and set-up of **VPN** and Cisco **VOIP** technologies.

Antivirus Technologies TechSupport

If you need assistance in the correct set-up, configuration and maintenance of your virus management systems, then we can help here too. We have experience in **Symantec Enterprise Solutions**, as well as the **Trend Micro Enterprise Suite**.

Contact Vosila TechSupport

To find out more about the Vosila **TechSupport** offerings, simply email support@vosila.com or call Rick Vosila on + 61 401 777 000. You won't be disappointed!

Terms and conditions valid as at 1 April 2005. Rates may change at any time without notice. All prices quoted include GST.



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