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making it easier.

Capability Statement

IT Strategy

IT Governance

Organisational Change

Major System Implementations

Overview

Rick Vosila is seasoned campaigner in the IT industry. He commenced in this business in 1982 with IBM Australia Limited as a Computer Operator, and his most recent appointment was as Chief Information Officer for Chubb Security Holdings Australia Limited, concluding in early 2005.

Rick is an experienced and proven senior IT executive who has made significant positive change in the organisations for which he has worked. His experience includes working for large multinationals (on both the supply and demand sides of the industry), as well as local Australasian businesses. With a strong bias towards process excellence, his strengths lie in large team leadership, disciplined IT governance, effective IT service management and structured IT Program and Project Management.

Education / Qualifications

Rick currently holds a Bachelor of Commerce (Marketing) from the University of Western Sydney; an MBA from the Macquarie Graduate School of Management; and is a Member of the Australian Computer Society.

Career Summary

Most recently Rick has served as Chief Information Officer for both Chubb Australasia and Unilever Australasia, and as Chief Technology Officer for Goodman Fielder Limited. All these businesses have revenues in excess of \$1 billion.

Rick has also Project Directed a major ERP implementation at Unilever Australasia, implementing BPCS into the Unilever Foods business over a two-year period. This project was assessed as the most successful ERP implementation ever in the business at the time, and became a model for future system upgrades and replacements.

Core Competencies

Rick is experienced in working with organisations in the development of **IT Strategy**, having done this at both Unilever and Chubb. At Unilever two Functional IT Strategies were developed: one for the local (Australasian) business; and another for the East Asia and Pacific Region.

The Chubb IT strategy was required to be developed rapidly upon his joining the business, and was subsequently completed in four weeks.

All IT strategy development work is completed in accordance with the **Hax Methodology**¹ – a structured approach to strategy development.

In his recent appointments Rick has focused heavily on process discipline, and so has a strong **IT Governance** bias. This includes the implementation of IT Service Management disciplines; IT Project and Program Management processes; KPIs and Metrics, and where required, Sarbanes Oxley Controls (for US SEC Registrants and their subsidiaries).

Rick is very capable at managing large **Organisational Change** initiatives affecting an IT department. He has successfully navigated significant organisational change at Unilever, Goodman Fielder and Chubb. At Unilever, Rick was responsible for the amalgamation of two separate IT departments when the Unilever Foods and Lever Rexona businesses joined, and at Chubb he restructured the IT department stripping out \$2 million in annual overhead costs.

A particular strength Rick has is steering organisations successfully through **Major System Implementations** with the use of structured implementation and project management methodologies. These disciplines were either introduced or enhanced by Rick at each of his recent appointments.

A key distinguishing factor in Rick's style is his acute awareness of the people implications in all the initiatives he has undertaken. The human element is always considered, and managed carefully and respectfully.

Because of his style, and the nature of his accomplishments, Rick is considered more a business manager than a technology manager – he understands both, and can bring the two worlds together to extract the best value from IT for the organisation.

¹ The Strategy Concept and Process – A Pragmatic Approach; Arnaldo C Hax and Nicolas S Majluf



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